



## A Doctor in Queue Waiting for You!

### What is QDoc?

- QDoc is a free, web-based platform that provides a means for patients to be connected to doctors by video.

### Why use QDoc?

- QDoc allows you to see a doctor quickly anytime and anywhere for free.
- We are a government funded service and our goal is to get you connected to a doctor quickly from the comfort of your own home.
- QDoc has an excellent team of local doctors with a wide range of specialized training, ready to provide quality medical care for you.

### What can QDoc do?

- During a visit doctors can write prescriptions using their discretion and send them to the patient's preferred pharmacy. QDoc doctors can also order lab tests, X-rays, and other diagnostic imaging exams as deemed necessary and appropriate.

**Phone**  
**1-833-736-2362**

**E-mail**  
**info@qdoc.ca**

**Website**  
**www.qdoc.ca**

# Contact Us

# How to Get Started?

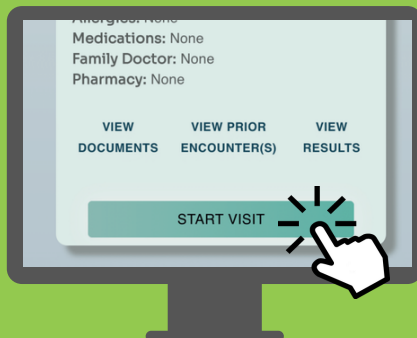
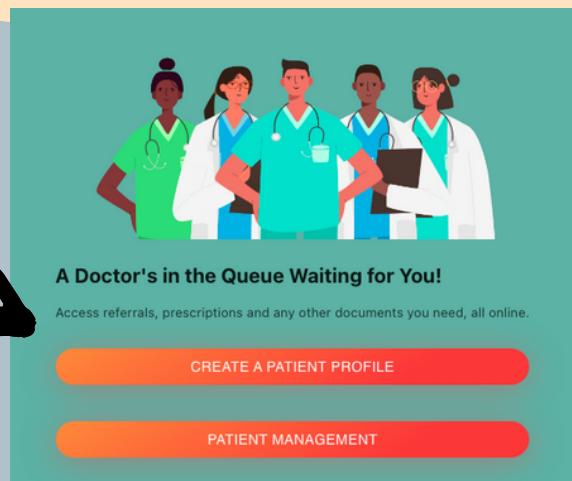
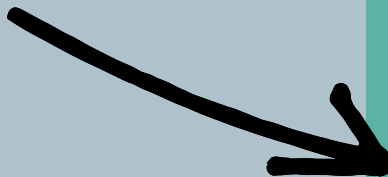


## 1. Create an Account

- Go to [www.qdoc.ca](http://www.qdoc.ca), click the big 'See a Doctor Now' button.
- Select 'Register' at the top of the screen to create a new account.
- Enter your email address and create a password
- Enter the Verification Code that is sent to your email

## 2. Create a Patient Profile

- Once signed in click on this button:
- Enter your health information in the provided fields
- Click 'Save'



## 3. Start Visit!

- Scroll to the bottom of the page to find your profile
- Click 'Start Visit' on your profile and follow instructions

**NOTE:** (For visit to work you must click 'Allow' for QDoc to access microphone and camera.)

## Who this is for?

- QDoc is great for anyone who needs medical care. If you have trouble leaving your home or have mobility restrictions, QDoc provides an easy way to speak with a doctor face to face anytime and anywhere.
- QDoc does not exist to eliminate family physicians but to create an alternative for when it's hard to see a doctor. After a visit, QDoc automatically sends any updates to the family doctor on file. This provides a helpful solution for when there are no doctors available or all doctors are occupied.
- QDoc is best suited for non-emergent care for medical issues that can be treated virtually. If a patient needs to be treated in person, they should contact their family doctor or go to a walk-in clinic. If it is an emergency, they should go to the nearest hospital or call 9-1-1.

## Our Mission

- To ensure that all Canadians have equal access to quality medical care, regardless of geographic location or socioeconomic status.



## Our Founders

### Dr. Norm Silver, CEO

- 20+ years in medicine
- Founder of various innovative and successful medical clinics

### Dave Berkowits, CTO

- 30+ years in medical technology
- Managed multiple successful technology-driven medical projects

## FAQ

### Q: When should I use QDoc?

- QDoc is appropriate for non-emergent episodic care. If you think your issue can be properly treated by video, then QDoc is for you!

### Q: What can a QDoc doctor do for me?

- QDoc doctors can prescribe non-controlled medications, write sick notes, and order labs and diagnostic imaging (X-rays, ultrasounds, etc.) as they deem necessary, safe, and appropriate.

### Q: How much does it cost?

- QDoc is a FREE service for all Canadians with a valid health card!\*
- If you do not have a provincial health card, you will be billed for your visit. You can then file for a reimbursement from your private insurance provider.



## Testimonials

“ One evening, we were in need of non-emergency care for our Mom and QDoc came to the rescue. After 15 minutes and we were connected virtually with a doctor. He gave us his time and patience and was so caring. After the appointment, the pharmacy received the prescription from the doctor within ten minutes and she was able to get a dose in that night. The doctor later called and followed up to see if we were able to fill the prescription. We are so thankful and feel comfort in knowing we have QDoc when we need them!

Aviva T. - Patient

I've used QDoc yesterday and I cannot be happier. I waited for 5 min and saw a physician from the comfort of my home. Got diagnosed and got the referral I needed. Outstanding!!!

Mariana S. - Patient

# Check Out Our Reviews!

By searching for 'QDoc' on Google

With 500+ 5 Star Reviews and Counting